

Cabinet: Q3 2022-23 Performance Review

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01. Priority 1: Good Homes in Well Connected Neighbourhoods

a) Build more and better homes for local residents

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
NI156i Number of households living in temporary accommodation	3236	3163	3136	3109	3079	2691 all quarters	2691	<p>There is a London wide crisis in the supply of affordable accommodation. There has been a 72% decrease in the supply of privately rented accommodation over the last 18 months whilst the number of households approaching the service for assistance has more than doubled in the same period. The private rented sector is shrinking, and smaller landlords are exiting the market. The shortage of supply is also leading to rents rising well above LHA level.</p> <p>The service is responding by: Piloting a voluntary relocation scheme in partnership with Beam. 150 households have been identified; Beam will work with these households to secure affordable permanent accommodation. Increasing the payments to residents moving out of temporary accommodation Widening the area within which we discharge duty to within an hour and a half travel time to work or school. In parallel with this we are drawing up plans to transfer our provision of temporary accommodation to Capital Letters and Housing Gateway Ltd. This will produce an immediate saving on the subsidy paid to Housing Benefit but will also remove the financial benefit to residents of being in temporary accommodation.</p>
SGB144a Number of children in B&B accommodation	15	0	46	96	7	Data only KPI		<p>Q3: 17 Children in B&B accommodation over the whole quarter. October = 7; November = 3; December =7 From October 2022 reporting against this indicator has been modified to separate out the number of children residing in commercial hotels from shared emergency accommodation. These totals are included in a separate indicator: SGB144d Number of Children in Commercial Hotels</p>
SGB144b Families with children in B&B accommodation for more than 6 weeks, excluding those pending review	2	0	13	28	4	0	0	October – 3; November- 4; December – 4
SGB144d Number of Children in Commercial Hotels	New Indicator – Quarter 3 2022/23				198	Data only KPI		Q3 October - December 2022 - 531 children in commercial hotels over the whole quarter. Whilst our aim is to have no families with children in commercial hotels, the pressures are such that this is unavoidable, we are

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
SGB144e Families with Children in Commercial Hotels for more than Six Weeks	New Indicator – Quarter 3 2022/23			
CHS053 Percentage of Successful Statutory Preventions (Accommodation Sustained or Straight into PRS)	61.8%	51%	48.8%	41.1%
CHS053a Number of Prevention duties ended with positive prevention	210	244	166	153
CHS053b Number of Prevention Duties Ended	340	478	340	372
HD 08 Number of new dwellings started on Council Led Schemes	0	580	0	0
HD 10 Number of new dwellings completed on council led schemes (net additional)	0	97	0	0

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
			working with Children's Services to ensure that our triaging system takes account of the needs of families and children.
53	0	0	<p>Since September 2022, numbers of families in accommodation with shared or no facilities has increased significantly, as has the number accommodated in this kind of accommodation for more than six weeks. This pattern is being repeated across London particularly in Boroughs like Enfield with significant homelessness pressures. The majority are accommodated in commercial hotels (self-contained bathrooms, no kitchens). In November 2022, there were 817 families in this type of accommodation across 28 of the London boroughs which submitted benchmarking data to London Councils.</p> <p>The primary driver for this increase is the lack of supply in the borough, with all procurement routes for both TA and PRS seeing significant reductions across London.</p> <p>A formal reduction plan is now in place and reducing the number of families accommodated for more the 6wks is a key service priority. This plan includes measures to increase supply, improve the service provided to families, and prevent placements in hotels to begin with. The pressures are such that this position is not likely to reduce in the short term.</p>
31.5%	Targets not Set		The reduction in the number of successful presentations is driven by the increase in demand and higher caseloads as a result. We have benchmarked our performance against other authorities in the North London Housing Partnership. This showed a similar decline in performance across the North London Region with average performance being 24% across the year. These figures also reflect the supply of accommodation as we have been unable to secure alternative accommodation as part of our prevention activity.
80	Data only KPI		See above
254	Data only KPI		
0	Data only KPI		The programme is being reviewed in light of budgetary pressures and increase in build costs. For completions, no completions due until next calendar year.
0	Data only KPI		

b) Invest in and improve our council homes

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		

Indicator
CH069 *** (RP01) Homes That Do Not Meet the Decent Homes Standard***
CH092 BS02 Proportion of homes for which all required fire risk assessments have been carried out
HO008 The percentage of council owned homes which have a current gas safety certificate
CH093a Proportion of blocks (communal) for which all required Asbestos management surveys have been carried out (Interim EMT/Cabinet KPI Q3/Q4 2022/23)
Proportion of homes for which all required legionella risk assessments have been carried out.
CH124 Proportion of homes for which all required communal passenger lift safety checks have been carried out.
CH103 Repairs Completed Within Target Timescale (YTD)
CH069a Number of Repair Orders raised concerning Damp and Mould
EH072 Percentage of Urgent Repairs Completed on Time (YTD)
CH125 *Percentage of Repairs Completed Right First Time
CH113 ** Stock Vacant and Unavailable to Let (%)

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
New KPI 2022/23		40%	37.6%
New KPI 2022/23		90%	98.9%
98.5%	98.9%	98.8%	98.8%
New KPI for Q2 2022/23			100%
New KPI For Q3			
93.51%	96.1%	87.34%	97.4%
New KPI 2022/23		95.68%	95.38%
n/a	n/a	n/a	n/a
92.4%	89.0%	95.7%	96.1%
New KPI 2022/23		80%	81%
New KPI for Q2 2022/23			2.8%

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
34.9%	35%	35%	Ongoing work to ensure data includes all decency work undertaken within 22-23 - Current figure excludes data from 'North' majors works that will now be factored into next months outturn. This indicator is a priority to get to 100% compliance and the 2023/25 capital programme will support this achievement.
100%	100%	100%	For all properties that require an FRA 100% have these. 40 still due for review and will be completed by end of February.
99.1%	100%	100%	In addition there are 22 blocks requiring Communal Gas checks 100% had valid Gas certificates at 31.12.2022
100%	100%	100%	948 blocks in total – all have an asbestos survey and register in place – 100% compliant on block level. This includes blocks where “Asbestos Containing Material” (ACMs) have been identified as well as those where surveys have not identified any ACMs.. Where ACMs have been identified, a reinspection programme has been agreed and the ACMs are inspected periodically at required frequencies (risk based approach taken).
94.7%	100%	100%	Significant progress has been made and forecast outturn is likely to be very near 100% compliance.
93%	100%	100%	Full compliance is being driven through contract management with our lift maintainer.
94.94%	98%	98%	The measure captures all repairs undertaken by the inhouse team, as well as by contractors. There are active management plans in place focused on improving our response times through Civica and closer management of contractors.
See notes	n/a	n/a	As of 16th February, there were 36 Damp & Mould orders open. The large reduction compared to December (160) is largely due to the warmer and drier weather of recent weeks, but D&M orders have also been a priority for the team. Although there are fewer orders, many that remain are complex or involve aging stock where solutions are challenging. This is being addressed through the capital programme.
96.4%	97.0%	97.0%	Year to date: 2,511 of 2,606 (96.4%) completed on time
89%	No Target Set	No Target Set	Data for Quarter 3: Oct: 82% Nov: 84% Dec: 89%
2.8%	No Target Set	No Target Set	249 properties - The figure relates to properties with decisions or pending decisions about decommissioning, held for decants or in works.

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
BV212 Average time taken to re-let local authority housing (days). (YTD)	35.00	42.00	25.00	51.00	59.00	20.00	20.00	<p>Transfers for Shropshire House and Cheshire House has been a Council priority. This has, however, affected re-let times as properties have been held while we match suitable properties to the needs of residents.</p> <p>The total amount of properties let in the month of February were 23 of which 4 had refusals. This is down on last month's figure.</p> <p>Average days for first nomination to be received from the Allocations Team has reduced to 22 days which is the lowest for this year.</p> <p>Void repair work turnaround has also reduced from last month from average 42 days to 37 days.</p> <p>The monthly turnaround figure for General Needs has vastly improved from average 67 days to 40 days which shows the strategies put in place over the last few months are starting to show a positive effect.</p> <p>Sheltered Housing lets are still having a negative impact on the overall turnaround with the monthly figure increasing again from average 109 days to 166 days. Allocation of properties being the biggest issue due to low demand issues on studio homes. A strategic review of the sheltered housing stock has been commissioned. Void works for sheltered are completed within an average of 25 days.</p> <p>All voids are still being held for management Transfers for Shropshire House and Cheshire House and performance in this area will improve as these residents find suitable matches and are successfully rehoused.</p>
CH074 **Complaints Responded to Within Complaint Handling Code Timescales	New KPI 2022/23 – data available from Q3				59%	95%	95%	Issues associated with complaints allocation and Christmas working patterns have affected response times. This has been addressed immediately during January and performance has already improved, with allocations up to date and timely.

c) Deliver housebuilding and regeneration programmes with our residents								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
REGEN002b Affordable housing units as a percentage of gross units completed	Annual	32%	Annual Update		n/a	70% (2020/21)	n/a	2020/21 total in Quarter 4 is 259 affordable units of 812 completed (32%)
REGEN007 Social Rented housing units as a percentage of gross affordable units completed	Annual	32%	Annual Update		n/a	70% (2020/21)	n/a	32% in Q4 is total for 2020/21. 70% target is not just for social rented but also includes affordable rented units and London Affordable Rented units.

Indicator
ENV142b % Pre-application advice given within 30 working days of registration of a valid enquiry
NI157a BV109a % MAJOR applications determined within target
NI157b BV109b % MINOR applications determined within target
NI157c BV109c % OTHER applications determined within target
ENV247 % 2 year rolling MAJOR applications determined within target
ENV247a % 2 year rolling MINOR applications determined within target
ENV247b % 2 year rolling MINOR & OTHER applications determined within target
ENV319 Undetermined applications validated over 6 months ago

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
70%	57.1%	63%	50%
100%	90.9%	50%	100%
87.3%	88.1%	79.9%	85.2%
92.5%	85.1%	87%	84.3%
95.6%	94.5%	93.2%	92.6%
91.2%	91.3%	89.7%	89%
94.2%	94.3%	93.6%	92.1%
468	462	462	459

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
54.3%	90%	90%	October: 12/19; November: 4/6; December: 3/10; Q3: 19/35 (54.3%). Performance rose slightly in Q3 from Q2 but remains below target. Reflects turnover of staff / vacant posts carried by the team and the resultant prioritisation of determination of applications over pre-application workload. Work underway to build service capacity, recruit to vacant posts and review process to enable more focus on pre-applications. The backlog is being addressed and this will be reflected in improved performance by quarter 2 2023/24
100%	90%	90%	October: 2/2; November: 2/2; December: 1/1; Q3: 5/5 (100%).
96.9%	86%	86%	October: 31/32; November: 50/52; December: 43/44; Q3: 124/128 (96.9%).
97.5%	88%	88%	October: 89/92; November: 95/97; December: 92/94; Q3: 276/283 (97.5%); Q3 2021/22: 92.5%.
93.8%	86%	86%	Q3: 60 of the 64 major planning applications determined within the last 24 months were processed within 13 weeks.
89.1%	85%	85%	Q3: 1,061 of the 1,191 (89.1%) minor applications determined within the last 24 months were processed within 8 weeks.
92.1%	85%	85%	Q3: 2,216 of the 2,406 (92.1%) minor and other applications determined within the last 24 months were processed within 8 weeks.
441	Data only KPI – no targets set		Value reflects the position on the last day of the quarter. Includes all applications validated on or after 01/04/2015 to date where no decision is recorded.

02. Priority 2: Safe, Healthy and Confident Communities

a) Keep Communities Free from Crime

Indicator
CS-SSCB009 Burglary - Residential Offences
CS-SSCB010 Domestic Abuse Incidents

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
503	409	371	310
1,665	1,548	1,609	1,638

Q3 2022/23		Trend since Quarter 2	Notes & Actions
Value	Target		
374	No Target Set	↑	Although there is an increase between Quarte 2 and Quarter 3, there was a 10.6% decrease in Residential Burglary in the 12 months to the end of December 2022 compared to the previous 12 months. .
1,161	No Target Set	↓	There is a decrease between Quarte 2 and Quarter 3 in Domestic Abuse incidents but an increased by 0.3% in the 12 months to the end of December 2022 compared to the previous 12 months.

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
CS-SSCB011 Domestic Abuse Violence with Injury Offences	217	221	253	251
CS-SSCB012 Serious Youth Violence	61	74	64	76
CS-SSCB013 Anti Social Behaviour Calls	2,328	2,376	2,461	2,450
CS-SSCB014 Hate Crime Overall Total - 5 Strands Combined	181	195	237	200
CS-SSCB015 Non Domestic Abuse Violence with Injury Offences	494	457	555	482
CS-SSCB016 Violence against the Person Offences	2,406	2,273	2,460	2,302
SGB500 Number of knife crime offences YTD	105	104	126	153

Q3 2022/23		Trend since Quarter 2	Notes & Actions
Value	Target		
221	No Target Set	↓	There is a decrease between Quarte 2 and Quarter 3 but Domestic Abuse Violence with Injury offences increased by 14.4% in the 12 months to December 2022 compared to the previous 12 months.
25	No Target Set	n/a	MOPAC currently phasing out the Serious Youth Violence crime category to be replaced with a new category called Teen Violence. This will not include robbery offences so this will need to be tracked separately. Q3 data is only for October 2022
1,210	No Target Set	↓	ASB incidents continue to decrease in Enfield and across London with a decrease of 26.4% in the 12 months to December 2022 compared to the previous 12 months
134	No Target Set	↓	There is a decrease between Quarte 2 and Quarter 3 in but an increase of 1.1% in the 12 months to December 2022 compared to the previous 12 months.
567	No Target Set	↑	Non-Domestic Abuse offences with injury increased in Enfield by 8.9% in the 12 months to December 2022 compared to the previous 12 months.
2,209	No Target Set	↓	There is a decrease between Quarte 2 and Quarter 3 in Violence against the person offences but an increase in the 12-month period to the end of December 2022 compare to the previous 12 months
134	No Target Set	↓	In the year ending December 2022 Knife Crime in Enfield reduced by 3.7%, compared to the previous 12 months.

b) Inspire and Empower Young Enfield to reach their Full Potential

Education								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Notes & Actions	
	Value	Value	Value	Value	Value	Target		
YOS 045(1) Young people's engagement in suitable education, training and employment (Pre and Post Court) (At the end of the Order)	91.4%	57.9%	76.2%	72.7%	63.6%	85%	85%	63.6% (14 of 22 young people) are in education, training or employment. Key measures implemented to improve performance include - monthly ETE panel that reviews all children of statutory school age and ensures that attendance is tracked and barriers to engaging in statutory education are addressed - attendance at the STAAH panel that oversees the EET for post 16 children - Welfare call tracking of school attendance to alert us where there are early concerns about school attendance
ED 002 % All Early Years providers and	96%	Annual Updates			96%	96%	Not set	Inspection outcomes as 31 August, published November 2022:

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
Childminders judged as good or outstanding by Ofsted (as at 31 March)	2020/21				2021/22	(2021/22)		Total 322 EYR providers, 237 inspected. 25 Outstanding (11%), 202 Good (85%), 6 requires Improvement (3%), 4 Inadequate (2%)
ED 003 % All Secondary Schools judged as good or outstanding by Ofsted (as at 31 August)	91% 2020/21		Annual Updates		90% 2021/22	95% 2021/22	95.0%	State-funded school inspections and outcomes as at 31 August 2022 (provisional data for the period January to August 2022 published November 2022). 90% of Enfield State funded Secondary Schools - including Academies judged as Outstanding (20%) and Good (70%). 5% Requires improvement, 5% Inadequate. London average 90% and England 80% Note that each school equates to 5% - One school (RI) has a new headteacher and is beginning to improve. Another was inspected before Christmas but report has yet to be published. Another school (Inadequate) should be inspected shortly.
ED 004 % All Primary Schools judged as good or outstanding by Ofsted (as at 31 August)	84% 2020/21		Annual Updates		93% (2021/22)	90% 2021/22	95.0%	State-funded school inspections and outcomes as at 31 August 2022 (provisional data for the period January to August 2022 published November 2022) 93% Enfield State funded Primary Schools - including Academies judged as Outstanding (13%) and Good (79%). 6% Requires improvement, 1% Inadequate. London average 95% and England 89%
ED 020 % Permanent Exclusions State Funded Primary	0% 2020/21		Annual Updates		Not yet available	0.2%	0%	2020/21 No permanent exclusions Headcount: 31,451 Number of State-funded Primary Schools: 69 https://explore-education-statistics.service.gov.uk/data-tables
ED 021 % Permanent Exclusions State Funded Secondary	0.04% 2020/21		Annual Updates		Not yet available	0.2%	.10%	2020/21 9 Permanent Exclusions. Headcount: 24,545 Number of State-funded Secondary Schools: 21
ED 041 % Achieving English Baccalaureate (inc 9-4 pass in English and Maths (2017/18 onwards))	37.9% 2020/21		Annual Updates		31.9% 2021/22	23% 2021/22	35.0%	Performance is down 6% on last year, however remains above the England and SN averages of 24.8% and 29.8% respectively. London average 37.3%
ED 100 Reading - All Pupils Reaching Expected Standards KS1	n/a see notes		Annual Updates		67% 2021/22	75% 2021/22	77.0%	2021/22: This data set has been reinstated after the Dept for Education cancelled the collection for 2 years due to Covid-19. These figures cover the attainment of year 2 pupils who took the assessments in summer 2022, pupils experienced disruption to their learning during the pandemic. Enfield's outturn of 67% below target but comparable to Statistical Neighbour and England averages. England average 67% - London 70% and SN 67.6% SEYIS will look to lead on a reading improvement project with schools to improve outcomes This measure will cease at the end of this year as KS1 SATs are to be discontinued
ED 101 Writing - All Pupils Reaching Expected Standards KS1	n/a		Annual Updates		59% 2021/22	68% 2021/22	73.0%	Outturn 59%; above England 58% and Statistical Neighbour Averages 58.9%. London 62%. National measure is to be discontinued
ED 102 Maths - All Pupils Reaching Expected Standards KS1	n/a		Annual Updates		67% 2021/22	75% 2021/22	78.0%	England Average 68%, SN 68.3%, London 71% National measure is to be discontinued.
ED 401 Average Progress 8 Score per pupil	n/a		Annual Updates		0.16 2021/22	0.04 2021/22	0.24	Enfield's average Progress 8 score of 0.16 per pupil is above England Average of -0.06, SN 0.12 but below London 0.25.
ED080 Reading, Writing, Maths - % All	n/a		Annual Updates		61%	70%	71.0%	This is the first publication of KS2 attainment statistics since 2019 due to

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
pupils Reaching Expected Standards KS2				
PA087P Percentage of Persistent Absence in State Funded Primary school. (10% Threshold)	11.9% 2020/21		Annual Updates	
PA087S Percentage of Persistent Absence in State Funded secondary schools (10% Threshold)	17% 2020/21		Annual Updates	
ED 400 Average Attainment 8 Score per pupil	51.1 2020/21		Annual Updates	
EY007 (DM) % of children benefiting from free early years education - 3/4 year olds	84% 2020/21		Annual Updates	
SGB134 Number of Education Health Care Plans (EHCP's) completed within 20 Weeks (Excluding exceptions)	65.2%	75.0%	85.2%	94.5%

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
2021/22	2021/22		cancellation of 2020 and 2021 assessments during the pandemic. The statistics cover the attainment of year 6 pupils who took assessments in summer 2022; these pupils experienced disruption to their learning during the pandemic, particularly at the end of year 4 and in year 5. Enfield is level with SN Average of 61%, above England 59% but below London 64%. Enfield ranks 37 nationally out of 150 authorities. This is a good ranking being in the top quartile.
2021/22 Not yet available – due March 2023	8.2% 2020/21	8.2% 2021/2	Annual Data Collection: 2020/21: 11.9% (3,190 persistent Absentees / 26,762 Pupil Enrolments) 2018/19: 10.2% 2017/18: 10.1% 2016/17: 9.8%
As above	13.1% 2020/21	13.1% 2021/22	Annual Updates 2020/21: 17% (3,633 Persistent Absentees / 21,334 Pupil Enrolments) 2018/19: 15% 2017/18: 14% 2016/17: 13.7%
48.4 2021/22	47 2021/22	49.90	2021/22: Enfield is above the England average of 47.1, with an Average Attainment 8 score per pupil of 48.4. SN 49.59 and London 53
82% 2021/22	85% 2021/22	88.0%	2021/22: 82%, performance down 2% from last year. London (86%), England (92%) and SN (85.2%) Average scores.
98.2%	85.0%	85.0%	Q3 2022/23: 112 Issued within 20 weeks out of 114 Total EHCP's issued in the quarter.

c) Deliver essential services to protect and support vulnerable residents

Adults								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
PAF-AO/C72 New Admissions to supported permanent Residential and Nursing Care (65+) per 100,000 population over 65	343.5	412.6	124.9	238.6	335.5	331.1	446.0	This represents 147 admissions in the first 3 quarters of this year. In 2021/22, we were the 41st best performing Local Authority nationally for this measure. Note new mid-year 65+ population figure 45,300 (from 44,837)
PAF-AO/C73 New Admissions to Residential and Nursing Care 18-64 (per 100,000 population)	4.40	5.38	0.00	2.94	5.43	4.44	5.87	This represents 11 admissions in the first 3 quarters of this year. In 2021/22, we were the 25th best performing Local Authority nationally for this measure. Note new mid-year 18-64 population figure 202,578 (from 204,364)
PAF-AO/D40s Number of clients	38.8%	52.7%	20.0%	36.9%	50.0%	48.8%	65.0%	50.0% as at Q3. This is over 500 more reviews completed in the first 3

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
reviewed in the year (of clients receiving any long-term service)				
NI130s(%LTSs) Percentage of Current Social Care Clients accessing Long Term Support (LTS) who receive Self Directed Support	100%	100%	100%	100%
NI130s(LTS-DP%) Percentage of current clients with Long Term Support (LTS) receiving a Direct Payment	54.8%	55.3%	56.0%	57.3%
ASCOF 1F The proportion of adults in contact with secondary mental health services in paid employment	5.7%	6.5%	6.2%	Quarter 1 Final data
ASCOF 1F(new) Adults aged 18-69 in contact with secondary MH services in paid employment	6.5%	7.4%	7.2%	7.1%
ASCOF 1H The proportion of adults in contact with secondary mental health service living independently, with or without support	69.8%	71%	69.7%	Quarter 1 Final data
ASCOF 1H(new) Adults aged 18-69 in contact with secondary MH services living independently with, or without support	40.1%	40.7%	41.3%	41.4%
NI135 Carers receiving needs assessment or review and a specific carer's service, or advice and information (Including Carers Centre)	50.8%	56.6%	14.8%	31.9%
NI145 Adults with learning disabilities in settled accommodation	86.6%	86.5%	85.5%	85.0%
NI146(A) Number of adult learning disabled clients receiving LTS in paid employment	120	132	133	123

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
			quarters when compared to the same period last year.
100%	99.5%	99.5%	
57.4%	56.0%	56.0%	In 2021/22, we were the top performing Local Authority nationally for this measure
Indicator discontinued – to be replaced with KPI below		7%	65 people aged 18 to 69 in employment out of the 1,055 cohort. Figures published on NHS Digital Power Bi Mental Health Dashboard and reflects the most recent data available (June 2022). Target of 7% implemented for 2022/23
7.3% Data to November 2022	Target to be set for 2023/24		NHS Digital – “With the decommissioning of CPA, the definition of the indicators 1F and 1H has become broader and more service users are now included in the denominator. Like previously, there is a clause on the accommodation and employment status only flow if they are within the last 12 months. As mentioned, the size of the denominator has increased, and we are also aware that the 12-month clause is preventing a number of statuses being included in the numerator (ie the accommodation or employment status were recorded more than 12 months ago). Although this 12-month definition has remained the same, it appears to be having a bigger impact on the new calculation. Mental Health Providers need to be made aware that the accommodation and employment status needs to be recorded within the last 12 months for the data to be included in the numerator.” November 2022: 260 Adults aged 18-69 in paid employment / 3,540 cohort
Indicator discontinued – to be replaced with KPI below		71%	Data as at June 2022: 735 people aged 18 to 69 living independently out of the 1,055 cohort. Target of 71% implemented for 2022/23
42.4% Data to November 2022	Target to be set for 2023/24		Notes above for ASCOF 1F(new) above apply to this indicator November 2022: 1,500 Living independently / 3,540 Cohort
45.6%	42.0%	56.0%	46.6% as at Q3. Last year (56.6%) represents our highest ever end of year performance for this measure and we remain on course to better this.
86.2%	85.0%	85.0%	In 2021/22, we were the 3rd best performing Local Authority in London for this measure
122	Data only KPI – no targets set		

Children's Safeguarding								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
LAC18 (PAFCH39) Children looked after (CLA) per 10000 population (81,723) age under 18	47.3	46.9	47	49.2	50.8	Data only KPI – no targets set		Rate of Looked After Children per 10,000 population is 50.8; note new mid-year population figure for age 0-17, decreased from 84,386 to 81,723. 415 LAC as at end of December 2022, numbers have been on the rise since the beginning of 2022. 52 cases with a disability (12.5%).
NI060A % of Children & Family Assessments for children's social care that were authorised within 45 working days of their commencement (Cumulative)	78.2%	71.9%	60.7%	68%	75.5%	80%	80%	3,090 out of 4,094 completed assessments authorised within 45 working days of the assessment start date. Performance continues to improve with December's 75.5% outturn being the highest since December 2021 (78.2%). December Performance in isolation 93.7%
SG11 No. of Children on a Child Protection Plan per 10,000 Children	42.2	39.5	33.7	35.9	37	Data only KPI – no targets set		37 is the rate per 10,000 of 81,723 population with a Child Protection Plan, 302 total children. 34 New plans and 15 cessations. 24 (7.9%) with a disability. Note new mid-year population figure for age 0-17, now 81,723 from 84,386
NI065 % Children Subject to a CPP for a second or subsequent time (within past 2 years)	5.5%	5.9%	5.8%	4.0%	4.8%	Data only KPI – no targets set		This is a measurement of children who have had a previous Child Protection Plan in the past two years. 351 Became subject to a CPP during the past 12 months, 17 had previously been on a CP Plan in the past two years. 15.4%, a total of 54 Children have previously had a plan at some point in the past.
YOS 029 Total number of Young People sentenced at Court that are given a Custodial sentence in the period	2	1	1	1	1	Data only KPI – no targets set		

d) Create healthy streets, parks and community spaces

Environment								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
NI195a % of inspected land that has an unacceptable level of litter	3.00%	5.33%	5.33%	7.67%	7.17%	3%	3%	As part of the Public Realm review, starting from mid-January we have increased town centre resources and changes in sweeping methodology to increase street sweeping ratio to litter picking on schedules will further help address the increase in litter scores.

Public Health								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
PHOF02.06ia NCMP Participation Rate (Reception)	Annual update - see notes				86.6% 2021/22	90% 2021/22		England = 92.8%, London = 92.3%. Source = Public Health Outcomes Framework. 2020/21 not available due to COVID restrictions
DAAT-001 NDTMS Partnership Successful Completion Rate (%) for all Drug users in treatment (aged 18+), excluding alcohol-only users:	20.20%	18.60%	16.60%	16.70%	Quarter 2 latest data	20%	20.00%	The proportion of drug users successfully completing treatment over the last two quarters has remained steady but is still 3.3% below the local target of 20%. The Service implemented a service development to address this reduction in the completion rate of drug users within the system. Several actions have been taken including analysis and audits of caseloads for complexity as well as targeting transfers for recovery There continues to be, weekly review of planned and unplanned discharges focusing on non-opiate completions, evaluation of treatment and recovery pathways and increasing access to peer mentors and mutual aid across the treatment system.
PH002c New Baby Reviews completed (10-14 days after birth)	99%	97%	99%	93.3%	95.5%	95%	95%	There has been a slight reduction in the number of children receiving this check between 10 and 14 days, however 100% of children have received this check when those who received it after 14 days are counted.
PHOF02.06iia NCMP Participation Rate (Year 6)	Annual update - see notes				89.3% 2021/22	90% 2021/22		London = 92.6% England = 91.9%. Source = Public Health Outcomes Framework. Not available 20/21 due to COVID restrictions.
PHOF02.06i Proportion of children aged 4-5 classified as overweight or obese (Reception) (EMT)	24.8% 2020/21	Annual Updates			25.3% 2021/22	24.7% 2021/22	n/a	2020/21 data: Limited sample size due to COVID-19 - after a halt in the programme with school closures, in Mar 2021 Public Health England restarted the programme with a suggested representative sample size of 10% 2021/22: London = 21.9%, England = 22.3%. The data is not comparable to the previous year, due to the change in methodology with the smaller sample size. 83 schools in Enfield are part of the Health school programme.
PHOF02.06ii Proportion of children aged 10-11 classified as overweight or obese (Year 6). (EMT)	44.3% 2020/21	Annual Updates			42.2% 2021/22	41.5% 2021/22	n/a	England = 37.8%, London = 40.5%. Source = OHID Fingertips
NI055 Obesity in primary school age children in Reception	Annual updates - no 2020/21 data due to Covid				13.4% 2021/22	12% 2021/22	n/a	London = 10.8% England = 10.1%. Increase from 2018/19 school year. Third highest in London. Source: Fingertips,, Public Health Outcomes Framework.
NI056 Obesity in primary school age children in Year 6	Annual updates - no 2020/21 data due to Covid				27.3% 2021/22	No target set	n/a	London = 25.8%, England = 23.4%. Increasing trend - 10th highest in London. Source = Public Health Outcomes Framework, Fingertips
PH002o Substance Misuse: Proportion of Young People exiting treatment in a planned way of all treatment exits (EMT)	75%	74%	92%	91%	Latest data – Q2	77%	77%	From 1st April 2022 until the end of June 2022, 92% of all young people exiting treatment did so in a planned way which is equivalent to 23 young people which is above the National Average for the first quarter.
PH003i % completed treatment within a month of diagnosis at Enfield Sexual Health Clinics	93.3%	94.1%	94.6%	93.2%	Latest data – Q2	90%	90%	The target continues to remain above 90% with patients completing their sexual health treatment within the measured outcomes for the service.

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
PH003m Overweight or Obese (Adult)	60.9% 2020/21	Annual Updates		

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
n/a – see notes	56% (2020/21)	n/a	Latest period available on Public Outcomes Framework is 20/21

03. Priority 3: An Economy that Works for Everyone

a) Create more high-quality employment

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
ENV 210 Business Start-Ups in Enfield (as reflected in opening of first current account from a bank's small business product ranges).	916	877	794	744
NI146 % of Adults with learning disabilities in employment	14.1%	15.2%	16%	14.7%

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
772	Data only KPI – no targets		April - December 2022 start ups: 2310 Real Estate/Professional Services: 710 Construction: 395 Wholesale/retail: 377 Transport/storage & communication: 228
14.6%	15%	15%	In 2021/22, we were the 5th best performing Local Authority nationally for this measure

b) Enhance skills to connect local people to opportunities

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
HR0001p Council Apprentices Headcount	17	21	21	21

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
19	Data only KPI – no targets		

c) Develop town centres that are diverse, safe and inclusive

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
ENV335 Number of Visitors to the Active Enfield Programme (Young People)	376	731	1,126	321
ENV336 Number of Visitors to the Active Enfield Programme (Older People)	4,270	4,916	3,420	1,699
LC05 Leisure Centre - overall attendances	185,168	211,738	211,239	214,733

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
696	Data only KPI – no targets		Data is the number of attendees for the quarter.
3,824	Data only KPI – no targets		Data is the number of attendees for the quarter.
179,301	199,980	800,000	Quarter 3: 179,301 attendances: Target 199,980. YTD: 605,273 attendances: Target 600,000. Partial facility unavailability in December - maintenance issues at Albany, Southbury and Edmonton

04. Cross Cutting Theme 1: A Modern Council

a) An empowered, responsive and happy workforce

Average Sickness Days

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
BV012a Average Sick Days - Council Staff (rolling 4 quarters)	10.90	10.81	10.67	10.28	10.23	7.96	7.96	As at the end of Q3 overall sickness absence has seen a slight reduction when compared with January 2022. Sickness does tend to increase during the winter months due to seasonal viruses.
BV012b Average Sick Days: SHORT TERM ABSENCE - Council Staff (rolling 4 quarters)	4.16	4.48	4.64	4.46	4.32	2.80	2.80	These figures are reviewed by sickness boards on a regular basis and action plans are in place to address both short and long term absence. Associate HR Business Partners and Employee Relations Advisors continue to support line managers in managing sickness absence where these are above target. The Absence & Attendance team continue to maintain their focus on Sickness Absence across the organisation. The highest reasons for sickness absence are 'Stress/Anxiety/Mental Health conditions', 'Musculoskeletal & back pain' and 'colds/flu/Covid'
BV012c Average Sick Days: LONG TERM ABSENCE - Council Staff (rolling 4 quarters)	6.74	6.32	6.02	5.82	5.90	5.16	5.16	
HR0008a Average Sick Days per FTE - Chief Executive's	1.73	1.85	0.95	0.94	1.66	1.98	7.96	
HR0008bb Average Sick Days per FTE - Resources	2.12	1.88	1.48	1.65	2.60	1.98	7.96	October: 0.78 days; November: 1.01 days; December: 0.81 days One service area in Resources with sickness levels above target
HR0008cc Average Sick Days per FTE - People	3.29	2.98	2.29	2.73	3.41	1.98	7.96	October: 1.01 days; November: 1.25 days; December: 1.15 days
HR0008dd Average Sick Days per FTE - Place	3.43	3.18	2.35	2.74	2.94	1.99	7.96	October: 1 day; November: 1.02 days; December: 0.92 days

Profile of Sickness Absence

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
HR 0030 Long Term - Still Absent ¹ :	63	59	56	58	89	Data only KPI – no targets		Based on position at 31.12.2022:

Indicator
Number of employees who have a sickness absence of 28 days or more and is still absent
HR 0031 "3+ Occasions in 3 Months": Number of employees who have had 3 or more periods of sickness absence in the last 3 months (regardless of duration)
HR 0032 "5+ Working Days in 6 Months": Number of employees who have accumulated 6 or more working days of short term sickness absence (duration less than 28 calendar days) in the last 6 months

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
101	118	100	110
547	535	457	511

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
			CEX - 4; People - 32; Place - 34; Resources - 19
127	Data only KPI – no targets		Based on position at 31.12.2022: CEX - 6; People - 39; Place - 50; Resources - 32
598	Data only KPI – no targets		Based on position at 31.12.2022: CEX - 16; People - 231; Place - 227; Resources - 124

Profile of Workforce

Indicator
BV011a Top 5% of Earners: Women
BV011b Top 5% of Earners: Ethnic Minorities
BV011c Top 5% of Earners: with a disability
BV017a CORP % of BAME Staff in LBE Workforce

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
51.9%	52.4%	54%	53.1%
22.4%	24.3%	23.9%	24%
4.9%	4.9%	5.1%	5%
36.3%	36.7%	36.6%	37%

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
55.1%	Data only KPI – no targets		98 of 178 of top 5% earning staff are female.
21.9%	Data only KPI – no targets		39 of 178 of top 5% earning staff are from ethnic minorities.
5.6%	Data only KPI – no targets		10 out of 178 of top 5% earning staff have a disability.
Update to follow	Data only KPI – no targets		1376 staff from 3716 are recorded as having a BME ethnicity.

b) Accessible and efficient services

Library, Digital and Web

Indicator
CE 005 Enfield Website: Total Users for the Month
LM04 Enfield Library Visits (Total - All Libraries)

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
470,119	577,128	732,024	724,929
190,838	199,008	256,433	213,451

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
612,661	341,565	1,366,260	
235,119	237,500	950,000	Oct: 85,761; Nov: 83,761; Dec: 65,377 (Year to date: 705,003 - target at Q3: 712,500)

Indicator
LM07 Issues plus renewals - All Libraries
LM31.05 Digital - Total Issues (E-Newspapers, E-Books, E-Audiobooks, E-Comics and Magazines)

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
154,420	148,740	157,181	167,437
188,062	186,930	228,668	176,145

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
169,532	140,000	560,000	Oct: 61,507 Nov: 56,516 Dec: 51,509 (Year to date: 494,150 - target at Q3: 420,000)
502,816	Data only KPI – no targets		Q3: Newspapers 484k, Books 8.9k, Audiobooks 6k, Comics/Magazines 3.5k Starting with Oct online stats. We have moved from Press Reader Hub to Press Reader analytics. The statistics have increased immensely as measuring articles opened as well as read,

Telephones

Indicator
GWH 002 Gateway Telephones - Answer Rate
GWH 003 Gateway Telephones - Average Wait Time
GWH 014b Customer Services: % of Calls Answered Within 5 Minutes

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
86%	85%	92%	91%
00h 05m 07s	00h 04m 08s	00h 02m 04s	00h 02m 13s
76%	74%	89%	89%

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
90%	85%	85%	October - 90% November - 89% December - 91%
00h 02m 39s	00h 03m 00s	00h 03m 00s	October - 2 minutes 37 seconds November - 2 minutes 53 seconds December - 2 minutes 27 seconds
84%	90%	90%	October 2022: 86% November 2022: 82% December 2022: 84% Big improvements on this time last year as programme of cross training all staff reaches its conclusion. Still short on resources but expecting to recruit to permanent posts imminently which should provide more stability.

c) Financial Resilience and Good Governance

Complaints, MEQS, FOIs, SARS

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
COMP 01a Initial Review Complaints - Council Overall (% inside target)	79%	77%	88%	62%	59%	95%	95%	Q3: 195/332 inside target (59%) Place complaints handling resource challenges during Q3 resulted in delays which reduced the organisation's KPI performance (without Place dept, KPI was 81.4% - improvement on Q2). Processing delays have now been addressed and other improvement actions are being implemented within Place Dept. Weekly reporting improvement actions are ongoing to improve management oversight on response performance. A cross-departmental task & finish group is now in place improving website's customer complaint information ensuring issues are raised through correct channels (right first time). Improvements are designed to reduce failure demand and reduce complaint volumes particularly for Place Dept. A review of volumes and resourcing levels for Place dept is underway.
COMP 02a Final Review Complaints - Council Overall (% inside target)	68%	58%	88%	Not available	78%	95%	95%	Total received in Q3: 18 See Place dept references above. There have been delays in processing final stage complaints, primarily within Place Dept. Improvement plans referenced above are designed to reduce initial handling delays.
FOI 01a All Departments - FOIs answered within 20 days	66%	82%	76%	84%	86%	100%	100%	Q3: 309 of 360 inside target - 86% Year to Date: 945 of 1,156 - 82%. Vacancies filled in central team allowing dedicated management of FOI performance timescales – improvement on Q2. New approach underway to strengthen oversight with proactive chasing of responses by central team. Average response time was 14 days.
MEQ 01a All Departments - MEQS responded to within 8 days	84%	81%	77%	86%	77%	95%	95%	Q3: 1,256/1,636 inside target - 77% YTD: 3,615/4,568 - 79% Although MEQ performance reduced since Q2, volume received increased by over 500. Average response time was 6 days.
SAR 001 SAR Requests ALL DEPARTMENTS - Enquiries closed inside target of 40 days	47%	38%	47%	69%	57%	100%	100%	Q3 38/67 in target (57%) YTD: 65/112 (58%) Handling delays occurred due to central team resource changes. Delays were addressed and vacant posts are now recruited to (awaiting start date for 1 post, remaining are filled).

Income & Arrears								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
HO002b Council Housing - Current Tenants: Total Arrears	£1,766,254	£1,661,119	£1,612,115	£1,773,881	£1,765,696	£2,300,000	£2,300,000	January 2023: Current tenant arrears: £1,769,503. January 2022: Current tenant arrears: £1,740,807.

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
BV009 % of Council Tax collected (in year collection)	80.24%	93.74%	28.19%	54.24%
BV010 % of Business Rates collected (in year collection)	73.41%	90.89%	24.51%	49.55%
BV079b(i) % of Housing Benefit Overpayments recovered (in year collection).	93.78%	92.35%	83.49%	94.64%
FCRCP32 Processing New claims - Housing Benefit (average calendar days - cumulative)	25.53	23.79	19.91	19.69
FCRCP33 Processing Times for Benefit Change in Circumstances (average number of calendar days) Cumulative YTD	4.6	4.51	6.44	5.99

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
79.26%	81.00%	96.00%	December collection rate 79.26% - (145,344,187 collected / 183,387,224 net debit).
75.92%	73.5%	92.5%	End of December collection rate 75.92% - (86,785,371 collected / 114,316,259 net debit).
91.88%	83.00%	83.00%	2022/23: £4,707,977 recovered of £5,123,776 overpayments identified (91.88%).
19.93	23.00	23.00	April 2022 to Date: 1,669 new claims / 33,255 days - Average 19.93.
5.63	7	7	April 2022 to Date: 54,248 new claims / 305,631 days - Average 5.63.

Invoices								
Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23		Annual Target 2022/23	Notes & Actions
	Value	Value	Value	Value	Value	Target		
INV004 Invoices Council Overall: Invoices Paid within 30 days	98.7%	98.7%	98.9%	98.6%	99.4%	100.0%	100.0%	YTD 01.04.2022 - 31.12.2022: 99.0% - 62,773 invoices paid inside 30 days from 63,429 paid.
INV004 CEX CEX Group: Invoices Paid within 30 days	98%	99%	100%	94%	99%	100%	100%	YTD 01.04.2022 - 31.12.2022: 97% - 1,281 invoices paid inside 30 days from 1,314 paid. Quarter 3: 99% (415/420).
INV004 PEOP People Group: Invoices Paid within 30 days	99%	99%	99%	99%	100%	100%	100%	YTD 01.04.2022 - 31.12.2022: 99% - 39,235 invoices paid inside 30 days from 39,523 paid.
INV004 PLACE Place Group: Invoices Paid within 30 days	99%	99%	98%	98%	99%	100%	100%	YTD 01.04.2022 - 31.12.2022: 99% - 17,224 invoices paid inside 30 days from 17,485 paid.
INV004 RES Resources Group: Invoices Paid within 30 days	99%	97%	98%	98%	99%	100%	100%	YTD 01.04.2022 - 31.12.2022: 99% - 5,033 invoices paid inside 30 days from 5,107 paid.

05. Cross Cutting Theme 2: Climate Action

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
CA 001 Climate Action - % reduction in Carbon Emissions (Corporate tCO2e)	19% 2020/21	Annual Updates		
CA 002 Climate Action - Emissions per employee (tCO2e per FTE)	5.4	Annual Updates		
NI191 Residual Waste Per Household (kg)	462.6 kg per h/h	600.3 kg per h/h	137.2 kg per h/h	268.6 kg per h/h
NI192 % of household waste sent for reuse, recycling and composting	29%	30.2%	36%	35.8%

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
19.4% 2021/22	21.9% 2021/22	n/a	This combined reduction is made up of Scope 1 (gas and fuel) and Scope 2 electricity emissions, from our buildings, fleet and street lighting. We have seen large savings in our Scope 2 (electrical) emissions, due to energy savings investments and decarbonisation of the grid. Scope 1 (Gas and Fuel) continues to be a challenge due to the complexity and investment required for decarbonising heating systems and vehicles. As our energy use and emissions stabilise post pandemic, we will be better positioned to review our progress trajectory. Investment in low carbon technology made in 2021/22 such as Air Source Heat Pumps and Solar Panels, will support savings expected to be seen in 2022/23.
4.7 2021/22	5.7 (2021/22)	n/a	This indicator allows for assessment of how efficiently we are using our buildings and resources. Council Scope 1 and 2 emissions per employee are ahead of target. This demonstrates that we are being more efficient with our buildings and operations, and despite the need to accommodate a growing workforce our emissions are decreasing. This figure may include some insourcing but also is likely helped by policies such as flexible working.
Q2 Latest Data	300 kg per h/h at Q2	600 kg per h/h	On track to target
Q2 Latest Data	40%	40%	Recycling rate of 35.8% for Q2 22/23 is much improved on 32.3% for the same quarter last year. The improvement on the same quarter last year is a result of our ongoing work to: - target gate rejects and rejected loads going into the materials recycling facility (MRF) and working with working with the collection crews and the team at the MRF -an intensive programme of education with residents Market conditions for recyclable materials have also improved. We will be delivering a five-year action plan to improve recycling, alongside our strategic goals set out in the updated Reduction and Recycling PI

06. Cross Cutting Theme 3: Fairer Enfield

Indicator	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
	Value	Value	Value	Value
HR 0034a Gender Pay Gap : difference between average hourly earnings (excluding overtime) of men and women as a proportion of average hourly earnings (excluding overtime) of men's earnings; Mean Hourly Rate		2.5%	Annual Data – Next Update Quarter 4	
HR 0034b Gender Pay Gap : difference between average hourly earnings (excluding overtime) of men and women as a proportion of average hourly		0%	Annual Data – Next Update Quarter 4	

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
Data only KPI – No Target Set			After positive trends in the last three years, the Mean (average) gap has increased (1.8% for 2021/22 increased to 2.5% in 2021/22) Hourly rate for Men: £19.77 per hour; Women - £19.28 per hour)
Data only KPI – No Target Set			Median (mid point) gap = 0% Men and Women both £17.15 per hour

Indicator
earnings (excluding overtime) of men's earnings; Median Hourly Rate

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		

07. Cross Cutting Theme 4: Early Help

Indicator
COV 003g Community Support - Financial Advice Calls
COV 003h Community Support: Food Calls
COV 003i Community Support: Isolation Calls
COV 003j Community Support: Other Advice Calls
COV 003k Community Support: Total Calls
DHP 009a DHP - Total Spend to Date
L123Total% Financial Assessments - % completed within 21 days

Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23
Value	Value	Value	Value
414	777	401	478
543	747	666	715
429	735	344	187
144	178	193	228
1,530	2,437	1,604	1,608
£2,167,649	£2,753,578	£558,965	£1,043,951
89.7%	87.8%	85.7%	87.2%

Q3 2022/23		Annual Target 2022/23	Notes & Actions
Value	Target		
461	Data only KPI – No Target Set		October - 181 November - 138 December - 142
861	Data only KPI – No Target Set		October - 259 November - 250 December - 352
155	Data only KPI – No Target Set		October - 49 November - 56 December - 50
190	Data only KPI – No Target Set		October - 60 November - 57 December - 73
1,667	Data only KPI – No Target Set		October - 549 November - 501 December - 617
£1,581,312	Data only KPI – No Target Set		
89.5%	95%	95%	Cumulative total: 1,541 assessments within 21 days 1,722 assessments completed